**CCHF Interactive Session – 20 MINUTES**

**GROUP 6 – DESIGN THINKING**

**This session is all about ideas and thinking outside the box. There are no right or wrong answers. We have divided the groups up into multi-disciplinary groups to exchange perspectives.**

**Instructions:**

Identify a scribe who will be a participant, as well as take point form notes. Please write neatly as these notes will be used for compiling from all groups and be disseminated following the conference.

The notes should identify the ‘voice’ of the expert (architect, healthcare exec, engineer, vendor etc...) Not the individual name /company.

There are two questions aim to spend 10 minutes on each question.

When the time is up, each group will identify one or two main ideas that came out of your discussion. There will be some opportunity for comment clarification by the audience.

Thank you very much. We will be very interested in your feedback from this session on our conference survey.

**Questions**

1. The basis for our understanding of needs is through user engagement, usually tightly confined to a particular institution. Is this current model effective in understanding the broader needs?

Understanding needs through broader user engagement:

1. Interact with non-profit community groups
2. Utilizing focus groups that engage more broadly families, children other specialized groups.
3. Finding better avenues for constant feedback.

Leadership is required that is open to more out of the box thinking. P3 contract models not just getting staff models

1. How can we utilize more fully ‘design thinking’, putting forward tools allowing us to create more meaningful engagements of stakeholders, citizens and societies, implicitly broadening our understanding?

Funding models do not encourage out of the box thinking for pre-set amounts, thereby limiting the final product. Also does not build in a failure mechanism to learn from. Good planning is important but how do we build in key learnings from projects.

Leadership needs to be open and encouraging to 1) outside the box thinking 2) Engagement of staff and communities 3) research into what others are doing 4) alternate contract models.