

# Improving the Post Occupancy Evaluation Cycle: Taking the 'P' Out of POE

February 20<sup>th</sup>, Toronto

Join senior healthcare leaders, planners and architects, quality and patient safety experts discussing using POE in new and improved ways, well *before* the spade hits the dirt.

**Audience:** This seminar is of interest to owners and operators of hospitals and long-term care facilities, Provincial and Local Health Integration Network capital planning managers, patient safety and quality managers, engineers, architects and consultants.

## Key questions:

- 1) Why is POE important to my business?
- 2) Where in the process of facility development do I incorporate evaluation?
- 3) How do I effectively make adjustments to process and standards during design, pre-construction, construction and occupancy?
- 4) What tools are available to inform changes?
- 5) How can I better prepare for 'operational readiness'?

## BENEFITS:

- Improving quality of patient safety and care
- Improving planning for capital projects
- Reducing operating and maintenance expenditures
- Linking 'operational readiness' to post occupancy evaluation
- Facility planning tools: Operational goals, metrics and planning guides
- Measuring and improving outcomes through research